

# Frequently asked questions

**Q. What is the timing of the project?**

A. Q3 2024 – Q1 2027

**Q. Will employees be able to access their office floors throughout construction?**

A. Access to tenant floors will continue to be available, elevator banks will not be affected by the on-going construction. Pathways to the elevator banks will be clearly marked and areas under construction will be hoarded off for safety.

**Q. Will the SEC food court and other retailers remain open during construction?**

A. While many food and beverage options will remain open throughout construction to serve our tenants, some retail areas will need to be closed during construction, including those on the main level and some on the Plus 15 level. Please watch for construction notices and be sure to follow wayfinding signage for your safety.

**Q. What are the implications for people with mobility challenges?**

A. The building will remain accessible and inclusive for all tenants and guests of all mobility. Clear wayfinding will be provided to guide occupants around construction hoarding and to temporary ramps and elevators.

**Q. Will any of the building entrances be closed throughout construction?**

A. Yes, the 5th Avenue atrium entrance and food court terrace entrance will be closed. The east tower and west tower lobby entrances will be accessible, but please be mindful of construction hoarding and use only the doors indicated.

**Q. Will the construction cause noise during working hours that might impact my and my team's work?**

A. Noise is an inevitability with any construction project, however, should only be heard in common areas of the property. Very minor residual noise will make its way to tower floors. We appreciate your cooperation and understanding as we work to update Suncor Energy Centre during this exciting project. Noise means these big, exciting changes are underway, however we still want to ensure a comfortable tenant experience in the property.

**Q. Will it affect my parking in the SEC parkade?**

A. *Parking will remain available to all tenants and monthly parkers. However, some parkers whose reserved stalls are impacted by construction will need to be relocated. The Suncor Energy Centre management office will work closely with indigo to ensure ample notice and a suitable location is provided.*

*Also, some routes in the parkade will be blocked off. These routes will be clearly marked and all tenants will be advised of the work and work areas before it takes place. Please follow all parkade wayfinding and stay out of areas marked as closed for your safety and the safety of others.*

**Q. Will it affect access to the building's bike parking?**

A. *Bike parking will be impacted but the capacity will remain the same. A temporary bike cage will be built to replace the commerce alley cage, which will be unavailable during renovations. A brand new, top-of-the-line Micromobility Centre (including bike parking) with adjacent end of trip shower and day-use locker facility is coming as part of the SEC redevelopment.*

**Q. What will happen to the plane in the atrium?**

A. *The plane will continue to honour the spirit of the Canadian bush pilot in a brand new way: at the Hangar Flight Museum, right here in Calgary. It was important to co-owners and the Hangar Flight Museum to ensure this great piece of Canadian history stayed right here in the city. Stay tuned!*

**Q. What will happen to the tipi, totem pole and bronze statue that are currently located in the atrium?**

A. *Brookfield properties and Suncor are currently working together to determine the future homes for the tipi, totem pole and bronze statue. Given the importance to Suncor, we are currently consulting with the entrusted guardians of the totem pole, tipi and bronze statue, additional details will be shared as they are available.*

**Q. What is the difference between the current food court and the new market hall?**

A. *Great question! It's the sense of community. The new market hall will bring the building's food and beverage offerings and those enjoying it together into one bright, beautiful, unified space that will complement the adjacent community forum.*